DELIVERY POLICY

LearnArmenia

Effective Date: 19.10.2026

1. What We Sell

LearnArmenia sells LearnArmenia Pro: paid access, for a fixed period or for life, to additional features of an online Armenian language learning service. Pro is a digital service. No physical goods are sold or shipped, and no shipping fees apply.

The seller is **Private Entrepreneur Ilia Konovalov**, TIN 72988616, Republic of Armenia.

2. How Pro Is Delivered

2.1 Pro is delivered electronically by activating it on the LearnArmenia account you are signed in to when you pay.

2.2 Activation is automatic and normally happens **immediately**, within a few minutes at most, after ACBA Bank confirms the payment.

2.3 After a successful payment, you see a confirmation on the screen, and a payment confirmation is sent to the email address of your account.

2.4 The paid period starts on the day of activation and ends on the date shown in your Profile. Lifetime access has no end date.

3. Where You Can Use Pro

Pro bought on the website works wherever you sign in to the same account: in the web application at app.learnarmenia.com and in the LearnArmenia applications for Android and iOS. An internet connection is needed to sign in and to activate Pro.

4. Geography

The Service is delivered online and is available in the Republic of Armenia and in other countries where it can lawfully be provided. There are no additional delivery charges for any country.

5. If Pro Was Not Activated

5.1 If you paid but Pro does not appear on your account within 1 hour, first sign out and sign in again, making sure you use the same account you paid with.

5.2 If that does not help, write to **help@learnarmenia.com** with your account email, the date and amount of the payment, and the order number if you have it. We reply within **3 business days** and either activate Pro or refund the payment in full, as set out in our Refund Policy.

6. Contact

Seller: Private Entrepreneur Ilia Konovalov, TIN 72988616

Support: help@learnarmenia.com

Legal inquiries: info@learnarmenia.com